

Connect

Patient Portal



**Weill Cornell
Medicine**



**NewYork-
Presbyterian**



COLUMBIA

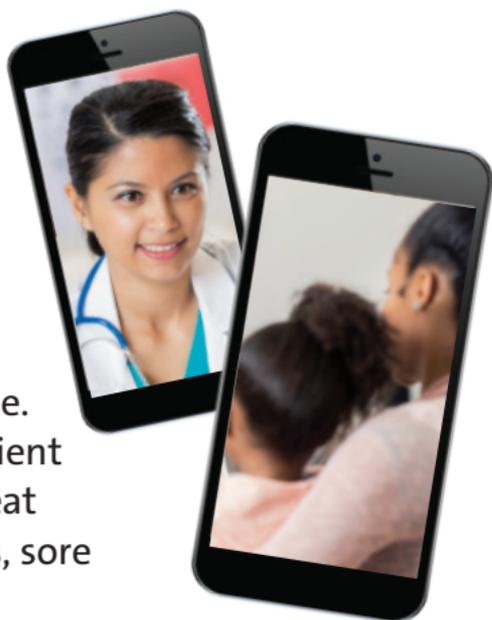
Virtual Urgent Care

Emergency & Pediatric
Emergency Medicine Physicians
available 7 days a week



What is Virtual Urgent Care?

Video chat with one of our board-certified **Emergency or Pediatric Emergency Medicine** Doctors from Columbia or Weill Cornell Medicine. It is an easy and convenient way to diagnose and treat sniffles, upset stomachs, sore throats, and more.



Benefits of Virtual Urgent Care:

- Skip long lines in waiting rooms
- Conduct your visit from the comfort of your own home
- Get the care you trust for you and your family, 7 days a week

How to Start a Visit:

- 1.** Download the “NYP Connect” app within the App Store or Google Play or visit nyp.org/UrgentCare
- 2.** Log in using your Connect account or select “I Don’t Have An Account”
- 3.** Enter the requested information and select the provider and appointment time that works best for you

For additional information, including a step by step guide to using Virtual Urgent Care, please visit nyp.org/UrgentCare

VIRTUAL URGENT CARE HOURS
Everyday 8am - 12midnight

**VIRTUAL URGENT CARE
IS NOT FOR
MEDICAL EMERGENCIES.**

**For emergencies, visit the nearest
Emergency Department or call 911.**

Insurance and Payment:

- Individuals covered by NYP Aetna insurance, and their dependents, can access Virtual Urgent Care for a \$0 copay
- If you do not have NYP Aetna insurance, other insurances are accepted and can be billed for this service. Please note the standard cost of Virtual Urgent Care is \$140
- Any remaining copays, deductibles, or other patient responsible costs not covered by insurance will be billed to you
- You also have the option of forgoing insurance checks and paying for the full cost (\$140) using a major credit card, Flexible Spending Account (FSA), or Health Spending Account (HSA) card

QUESTIONS?

If you have any questions
or need technical assistance,
please call: (646) 962-4200

The #1 Hospital in New York

NewYork-Presbyterian is one of the nation's most comprehensive, integrated academic healthcare delivery systems, dedicated to providing the highest quality, most compassionate care and service to patients from the New York metropolitan area, across the country, and around the globe. In collaboration with Columbia and Weill Cornell Medicine, NewYork-Presbyterian is consistently recognized as a leader in medical education, groundbreaking research, and innovative patient care. *U.S. News & World Report* ranks NewYork-Presbyterian as the #1 hospital in New York and among the top ten hospitals in the country.

Connect is the patient portal for NewYork-Presbyterian, Columbia, and Weill Cornell Medicine. It offers patients a suite of digital health services and allows patients and providers to easily connect via a phone, tablet, or computer.

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